Knowledge Base

The %HOMEDRIVE% environment variable does not point to the partition that hosts the user profiles in Windows Server 2003

PSS ID Number: 841238

Article Last Modified on 5/10/2004

The information in this article applies to:

- Microsoft Windows Server 2003, Web Edition
- Microsoft Windows Server 2003, Standard Edition
- Microsoft Windows Server 2003, Enterprise Edition
- Microsoft Windows Server 2003, 64-Bit Enterprise Edition

SYMPTOMS

If you configure Microsoft Windows Server 2003 to host user profiles on a drive or on a drive partition other than the system drive partition, after you start Windows Server 2003, the %HOMEDRIVE% environment variable points to the system drive partition instead of to the drive or to the partition that the user profiles are hosted on.

RESOLUTION

Hotfix information

A supported hotfix is now available from Microsoft, but it is only intended to correct the problem that is described in this article. Only apply it to systems that are experiencing this specific problem. This hotfix may receive additional testing. Therefore, if you are not severely affected by this problem, Microsoft recommends that you wait for the next Windows Server 2003 service pack that contains this hotfix.

To resolve this problem immediately, contact Microsoft Product Support Services to obtain the hotfix. For a complete list of Microsoft Product Support Services phone numbers and information about support costs, visit the following Microsoft Web site:

http://support.microsoft.com/default.aspx?scid=fh;[LN];CNTACTMS

Note In special cases, charges that are ordinarily incurred for support calls may be canceled if a Microsoft Support Professional determines that a specific update will resolve your problem. The usual support costs will apply to additional support questions and issues that do not qualify for the specific update in question.

Prerequisites

No prerequisites are required.

Restart requirement

You must restart your computer after you apply this hotfix.

Hotfix replacement information

This hotfix does not replace any other hotfixes.

File information

The English version of this hotfix has the file attributes (or later) that are listed in the following table. The dates and times for these files are listed in coordinated universal time (UTC). When you view the file information, it is converted to local time. To find the difference between UTC and local time, use the **Time Zone** tab in the Date and Time tool in Control Panel.

```
Date            Time    Version      Size       File name    Platform
----------------------------------------------------------------
30-April-2004   13:23   5.2.3790.169  1,418,752  Msgina.dll    IA-64
30-April-2004   22:30   5.2.3790.169  1,192,448  Msgina.dll     x86
```

STATUS

Microsoft has confirmed that this is a problem in the Microsoft products that are listed in the "Applies to" section.

MORE INFORMATION

For additional information about the terminology that is used in this article, click the following article number to view the article in the Microsoft Knowledge Base:

824684 Description of the standard terminology that is used to describe Microsoft software updates

Keywords: kbBug kbfix kbQFE kbWinServ2003preSP1fix KB841238
Technology: kbWinServ2003Ent kbWinServ2003Ent64bit kbWinServ2003Ent64bitSearch
kbWinServ2003EntSearch kbWinServ2003Search kbWinServ2003St kbWinServ2003Web

---

Send feedback to Microsoft